

Turtle Bay Resort Introduces Information Technology Concierge Services

NORTH SHORE, Oahu, HI (Nov. 4, 2005)—Turtle Bay Resort offers guests a helping hand with traveling technological devices. The service, known as IT Concierge, is available for business or leisure guests who are connected to life by Blackberry or who simply want to check e-mail while lounging on the lanai.

IT concierge service is available every day from 7 a.m. to 9 p.m. Knowledgeable personnel can assist with all computer needs including setting up laptops for wireless use throughout the resort or troubleshooting hand-held devices. In-room service is also available.

State-of-the-art technological services are a premium at today's high-end resorts and Turtle Bay offers the latest amenities. From its guest rooms, The Beach Cottages at Turtle Bay Resort, Kuilima ballroom and other meetings facilities, or virtually anywhere within the resort, guests have wireless Internet access via high-speed T1 connectivity. This degree of mobility allows guests to stay in touch at lightening speeds using a laptop, PDA or hand-held computer configured for wireless access. Wireless network cards and Ethernet converters are available for rent through the front desk.

In addition to wireless access, all guest rooms and beach cottages are equipped with a data port separate from the phone line for modem access to the Internet without interrupting the phone service.

Located on the North Shore of Oahu, the 880-acre Turtle Bay Resort recently completed \$60 million in renovations. Managed by Benchmark Hospitality International, the resort's accommodations include a 401-room hotel and The Beach Cottages at Turtle Bay Resort, 42 luxurious, beachfront cottages.

The resort has five miles of beachfront that include Kawela Bay, Kuilima Cove and Turtle Bay. It is the only resort on Oahu with 36 holes of championship golf: the George Fazio and Arnold Palmer courses. In addition to world class golf, Turtle Bay Resort is rich in other recreation and resort amenities, including an exquisite new spa, two lushly landscaped oceanside pools, riding stables with ocean and trail riding, pedal bike rentals, a full-service tennis center by Peter Burwash International, North Shore and waterfall aerial tours by Paradise Helicopters, a surf school by Hans Hedemann, and 12 miles of oceanfront hiking trails.

For reservations or more information, visit www.TurtleBayResort.com; e-mail TBRreservations@benchmarkmanagement.com or call toll free (866) 827-5327.

Turtle Bay Resort is a Preferred Hotels® & Resorts Worldwide property – a collection of the world's finest independent luxury hotels. This prestigious designation is reserved for accommodations offering the utmost standards in product and service and is now held by only three resort properties in Hawaii. Turtle Bay Resort's accolades include:

- **Conde Nast Traveler 2004 Annual Golf Poll, “Top 100 Golf Resorts”**
- **Resorts & Great Hotels “Connoisseur's Choice” Award 2004**
- **Meetings & Conventions 2004 Gold Key Award, Turtle Bay Resort**
- **Conde Nast “Hot List” 2003, The Beach Cottages at Turtle Bay Resort**
- **Travel + Leisure 2003, “Best Beach Escape”**
- **Elite Traveler Magazine 2003, “Top Five Spas in Hawaii”**

EDITOR’S NOTE:

Benchmark Hospitality International, an independent hospitality management company based in The Woodlands (Houston), Texas, operates resorts, conference centers and hotels both domestically and internationally. For locations of Benchmark Hospitality properties and for additional information, visit Benchmark’s Web site at www.BenchmarkHospitality.com.

###